

Important notice to our valued clients during the COVID-19 crisis

We can't wait to get everyone back in the water but it's vitally important that we do this in a thoughtful and measured way to keep everyone as safe as possible. This means that there are circumstances in which we will not board some individuals ie. guests who have a fever and at least one other symptom related to COVID19, guests who refuse to provide temperature checks for the 7 days prior to the trip, refuse a health check prior to boarding, refuse to wear a mask when appropriate social distancing is not possible, refuse a secondary medical exam if a problem is detected during the health check etc. We apologize in advance but we cannot put everyone else's health at risk for one person. We will offer a full credit for another trip under all circumstances unless a guest is being obstructive and refuses to abide by common sense precautions. Please call or email our Vancouver operations desk with any questions or concerns.

COVID-19 Best Practices

We hope that everyone is staying healthy and safe. Our goal is to get divers back in the water once it's realistic and safe and in a way that maximizes safety and minimizes contagion. As the situation with Covid19 evolves, we will continue to adapt and improve the measures we are taking.

- We are requesting and requiring guests to monitor and record their body temperature twice a day for the week before boarding.
- Social distancing including additional dive skiffs, staggered meal times and briefings.
- Vital Oxide hospital grade disinfectant with 7 day hold time applied with fogging machines.
- An intense focus on onboard sanitation from supplying sanitized rental gear in vacuum packs to crew assisted buffet service to motion activated hands free sanitation stations on the back deck. Mask Rinse buckets are unfortunately a thing of the past.
- Temperature and health checks and requiring that everyone onboard wears a mask in public spaces.
- Protocols and equipment in place IF someone onboard does get sick.
- **[Click here for Nautilus safe travel recommendations and requirements](#)**

We cannot promise that there won't be somebody onboard infected with the virus but we can promise that we will do our best to provide the most thoughtful, safest and healthiest possible environment. Our Covid19 policies have been formalized within our emergency processes, our SMS safety management system, our training and accountability protocols and our onboard daily checklists as well as in consultation with shoreside authorities.

Please stay safe.

