

i Important notice to our valued clients during the COVID-19 crisis

Our job is to keep our guests and crew safe. Now more so than ever during the COVID-19 crisis. **Please ensure you arrange for a PCR or antigen test within 7 days of boarding and bring your results with you. Do not travel if you received a positive test result. We will also be providing complimentary but required antigen testing before boarding for all guests and crew on board every trip.** If you test positive in Cabo, we will arrange for a medical diagnosis and if the virus is active, you are required by law to go into a 14 day quarantine. Per CDC guidelines, if you test positive and are asymptomatic it is recommended that you get a second test. A false positive could occur, in which case you will want the retest results. If you do test positive, we require a doctor's note or medical report confirming the diagnosis, and you will receive a full credit towards a makeup trip on a later date of your choice. For more detailed information on our COVID-19 procedures and protocols, please read our COVID-19 FAQs [here](#).

Our complimentary pre-boarding COVID testing clinic is located close to the SeeCreatures dive centre in downtown Cabo San Lucas. The testing clinic will be open all day for your convenience. Please let them know you are a Nautilus guest. Drop by our SeeCreatures dive centre to have them point out where to go! **All test results must be received 2 hours before boarding time at 10 am.** As the situation with COVID-19 evolves, we will continue to adapt and improve the measures we are taking. Our goal is to get divers back in the water in a way that maximizes safety and minimizes contagion.

The following practices are based on the International Maritime Organization (IMO) requirements for joining a ship. Compliance is mandatory on Nautilus ISM safety management system certified ships. Please call or email our operations desk with any questions, comments or concerns...

General Measures

- **Wearing mask is mandatory in all common areas unless seating during meal times**
- **Staggering meal times and briefings**
- Complying with standard infection protection and control precautions related to hygiene:
 - Hand-washing using the 20-second rule with hot water and soap.
 - Use of hand sanitizer
 - Avoid touching your face, particularly your eyes, nose and mouth with your hands to prevent infection
 - Cough/sneeze into the bend of your elbow with your mask on
 - If you use a tissue, discard it properly and wash and sanitize your hands immediately.
- Avoid close contact with anyone who is, or appears, unwell or shows COVID-19 symptoms (e.g. cough, fever, etc.).
- Maintain a WHO recommended social distance of at least 1 metre (3 feet) between yourself and others.
- Avoid shaking hands, sharing food, drink, or utensils etc.

Pre-boarding Guidelines: before you leave your place of residence

- **Please ensure that you arrange for a COVID-19 PCR or antigen test within 7 days of boarding. Please bring your printed results with you for pre-boarding check-in.**
- Be sure to monitor your health before leaving to travel to join us on the ship.
- Inform us if you have tested positive for COVID-19 or show any symptoms before leaving to the ship.
- Make arrangements to bring the necessary personal protective equipment (PPE) sufficient to cover the period of travel to the ship.

Practices while at the airport/on the aircraft:

- Arrange transportation to/from the airport that minimizes contact with other people, such as using a trusted private provider. Avoid using public transportation.
- Wear PPE as instructed for the duration of travel as far as practicable (e.g. mask and gloves, etc.)
- Carry and handle your own luggage to the extent possible.
- Keep all relevant documents required for travel in a bag or compartment that can be easily accessed and disinfected later.
- Maintain social distancing onboard the flight where possible, and sit with appropriate seat spacing, as arranged by the airline or cabin crew on board the aircraft.
- Limit exposure to aircraft crew during in-flight service and other passengers when using the facilities where possible.

Local hotel stay:

- Pay special attention to social distancing, hygiene and PPE requirements at the hotel.
- Maintain temperature checks twice daily and keep a record.
- Continue to handle your own luggage at the hotel.
- Consider declining daily room cleaning service.

Prior to boarding one of our ships:

- Properly dispose of any single-use PPE used during travel (only that which cannot be washed/disinfected).
- Take our complimentary health checks before boarding (e.g. having your temperature taken at the time of embarkation, reviewing temperature records, being tested for COVID-19 if suitable test kits are available etc.)
- Please wear a mask. It is mandatory to wear masks in all common areas on our ships.
- We will arrange for disinfection of your luggage and dive gear at our hospitality suite.

Onboard our ships:

- Practice shipboard self-distancing (SSD) that include:
 - **Wearing masks (mandatory) in all common areas unless seating during meal times.**
 - Avoiding all non-essential contact or close proximity with others on board.
 - All spaces on the ships, including your stateroom, will have been disinfected with vital oxide application by fogging machines. Minimum 1 week hold time.
 - Staggered meal service, dive and safety briefings, dive times.
 - We will issue sanitized individual second stage regulators on all white shark trips.
 - Option to decline or limit daily room cleaning service.
 - Crew assistance with buffet meal service and drinks.
 - Use the designated space for your equipment.

Disembarkation:

- Wearing appropriate PPE and disposal of single-use PPE worn onboard prior to disembarkation.